

I have a Blackboard question... Who should I contact?

Question Category

Contacts & Resources

COURSE SETTINGS

- Course access
- Course availability
- Enrollments or roster issues
- Merging Courses
- Cross-Listed Courses
- WDCE Courses



DISTANCE LEARNING TEAM

****regular business hours****

DL@montgomerycollege.edu

TRAINING

- Designing an Ultra course
- Ultra Training and Office Hours
(*dates on website*)



ULTRA TRANSITION TEAM

****regular business hours****

UltraTransition@montgomerycollege.edu

Website: tinyurl.com/MC-BB-Ultra

TROUBLESHOOTING

- Technical questions
- How to set up or edit a specific area of a course
- **Anything time sensitive**



BLACKBOARD HELPDESK

**** Assistance is available 24/7 ****

Email:

montgomerycollege@edusupportcenter.com

Phone: 240-567-7222

(option #2 for Blackboard Support)

[Schedule an in-depth faculty consultation with Blackboard Support](#)

[Search the MC Blackboard Help Center](#)

Unsure which Category?

